

NWYS Board of Directors Board Report – September 26, 2019

Northwest Youth Services collaborates with at-risk, runaway and homeless youth to foster self-reliance.



Executive Leadership

Updates	<ul style="list-style-type: none">• New Lease and Space discussion. Work and conversations with many partners and supporters continue:<ul style="list-style-type: none">○ OC and Consultant discussions.○ Peace Health conversations.○ Unity Healthcare discussions.○ Tour of E Holly and Jersey site by staff and update of conversations with City.○ Bellingham Housing Authority 2 houses proposal for purchase.• 2020 Budget Development almost at conclusion with all staff. Though decisions and work continuing to right-size programs. Draft will be ready for 10/3 Board retreat. October 1st we are making expense adjustment to function with lean practices.• Skagit new outreach and RRH in Island County ready to launch on October 1st. Rachel Handy is our new Director of Skagit Programs and joins our Senior Management team.• Changes to the PAD program with resignation of current Program Manager. Interim Manager will be assigned, and replacement will be hired by mid-October.• Management Team meetings continue with an intentional process of developing trust with managers and directors for effective program management.• Presentation to County Council and City Council members around winter month shelter for youth and extension of Ground Floor hours going forward.
Notes	



Emilio Vela, Jr., Executive Director

REVIVE Project

Updates	<ul style="list-style-type: none">• REVIVE team is continuing to focus on aligning with the grant contract language on staffing as well as reporting.• We have met with Whatcom County and have come up with a reporting structure for the MHP positions that they have been funding. Additionally, they have let us know that we can expect to see a 50% reduction in those funds for the next calendar year due to the change with the Medicaid behavioral health billing, and the impact that has had on the county needing to re-allocate the 1/10th of 1% dollars.• The team has spent two weeks working off of a new schedule where they are imbedded into the programs and working directly with youth and staff. We are also focused on training up our MHP's so that way they can provide internal trainings rather than paying for a trainer to come out to NWYS for a variety of trainings.
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Kristen Hagin, Clinical Director

Development & Communications

Updates	<ul style="list-style-type: none"> • 2019 Light Their Path Gala – Friday, November 8, 2019 <ul style="list-style-type: none"> ○ Don't forget to purchase your tickets soon ○ Behind on "Balloon Buy" Items – consider who you know ○ Can you donate a dessert to the Dessert Dash? • Major Donor Reception/Update – Thursday, October 17, 2019 <ul style="list-style-type: none"> ○ Invitations going out this week for reception @ Margie & Steven Kimberley's ○ 5:00 – 7:00 pm, Updates on 22 North and Ground Floor at 6:00 pm ○ Focused on folks with connections to Kimberley's • Grant Funding <ul style="list-style-type: none"> ○ Selected Finalist for HUD CoC Bonus for 22 North support, expect decision 1/20 ○ Expect RHY announcements RE: TLP & PAD any day ○ Lisa Jones, Grants Coordinator, is a ROCKSTAR! • 2019 Survival Drive – October Whatcom & Skagit Breweries <ul style="list-style-type: none"> ○ 3rd Annual Survival Drive spearheaded by Aslan Brewing ○ Watch Facebook for drink out night announcements ○ Collecting survival items – sleeping bags, tents, tarps, jackets • Rebranding Update <ul style="list-style-type: none"> ○ On Hold: With on boarding new staff, being short staffed and our leadership transition prioritizing other efforts, we've paused rebranding. Hoping to include in 2020 budget.
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Jenn Daly, Director of Development & Communications

Operations

Updates	<ul style="list-style-type: none"> • We've executed the following contracts: State Department of Commerce for training services provided by Page to help organizations assess LGBTQ+ competency practices and guide them in a systematic and well-planned implementation of best practices. • WSU Whatcom County Extension with the We Grow Garden to educate the public and enhance the quality of life in the community by promoting sound gardening. Two schools are bringing youth to the We Grow Garden to help prepare the garden for
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	<p>winter, and to educate the students about sustainable gardening and community service.</p> <ul style="list-style-type: none"> • We also have an MOU with WorkSource, increasing opportunities for youth employment and training to support job seekers who can then increase their ability to sustain housing for themselves. • We've nearly completed our review of two database programs that will increase ability to ensure all information to support youth in all NWYS programs. • Team meetings called Flash QI create dialogue that raise difficult and divergent issues creating team strength and unity as the teams frame their "new" practices together. The Housing, Skagit and Vocational Teams have been engaged and progressing their work to improve quality of services and safety for youth and staff. • Program Managers have been dedicated to aligning their budgets with their program contract revenue in preparation for the 2020 budget. Each of these leaders has been working with the Finance staff, Development team and Senior Management team to creatively address the spending they can control and to work across programs to increase capacity and leverage in-house expertise. Change is hard, we have phenomenal teams willing to lean in, stretch and be present with youth and with one another.
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Paula Matthyse, Director of Operations

Human Resources	
Updates	<ul style="list-style-type: none"> • On September 12th we celebrated Cathy Beaty and wished her well in her retirement. • Our current PAD Program Manager, Jeb Hobbs, will be leaving the organization on October 4th. We will soon be posting the position internally and externally. • In righting positions to programs the organization has had to lay off the Clinical Outreach and Engagement Coordinator, Katarina Gombocz. It was an unfortunate situation where this position was not supported by the SAMHSA grant. • Work on the NWYS Personnel Policy Manual for 2020 will soon be starting. I've reached out to the directors to gather needed input. One new item we will need to add is language around the Washington Paid Family and Medical Leave Program supported by the state. Staff will be able to apply for this leave starting January 1, 2020.
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Shantel Rapp, Human Resources Manager